

SECTION V.4. Initiating Services Procedures

A. Initiating Services

1. The Case Manager (CM) shall coordinate the initiation of services, as funding is available, with the Moderate Needs Providers.
2. If it appears to the CM that the applicant will meet clinical and financial criteria, and funds and capacity, are available, then services may start prior to receipt of the Service Authorization from the Moderate Needs Coordinator.
3. CM shall inform applicants that by starting services in advance of final DAIL Service Authorization, the individual will be liable for payment of services provided if they are subsequently found ineligible for Moderate Needs services.
4. The provider and applicant may delay the initiation of Moderate services until the Moderate Needs Coordinator has determined Moderate Needs eligibility and has authorized services.
5. The provider shall not bill Electronic Data Services (EDS) for Moderate Needs services provided until the provider has received an authorization from the Moderate Needs Coordinator through an approved Service authorization form (CFC MOD 904).
6. If the Moderate Needs Coordinator determines the individual does not meet the eligibility criteria for Moderate Needs services, the provider may bill the individual for services provided, if an agreement for payment was made with the individual prior to providing services, and as long as the services provided are not reimbursable under other applicable insurance options (e.g. Medicare or private insurance).